



STIC Search Report

EIC 3600

STIC Database Tracking Number: 159303

TO: Lena Najarian
Location: Knox 5B31
Art Unit : 3626
Monday, July 18, 2005

Case Serial Number: 09/675992

From: Caryn Wesner-Early
Location: EIC 3600
Knox Rm. 4B71
Phone: 272-3543

caryn.wesner-early@uspto.gov

Search Notes

If a modification or re-focus of this search is needed, please let me know.

Caryn S. Wesner-Early, MSLS
Technical Information Specialist
EIC 3600, US Patent & Trademark Office
Phone: (571) 272-3543
Fax: (571) 273-0046
caryn.wesner-early@uspto.gov



Griffin, Etelka

49

From: Unknown@Unknown.com
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Subject: Generic form response

ResponseHeader=Commercial Database Search Request

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MyDate=Fri Jul 8 13:32:23 EDT 2005

submitto=STIC-EIC3600@uspto.gov

Name=Lena Najarian

Empno=80499

Phone=571-272-7072

Artunit=3626

Office=5B31, Knox

Serialnum=09/675,992

PatClass=705/35

725/24

h04n-007?

Earliest=9/8/92

Format1=paper

Searchtopic=The feature I am looking for is:
determining the likelihood that a customer will terminate a transaction if presented with
a follow up question. Also, selecting the follow-up question set with the greatest
probability of non-attributed fulfillment.

Comments=you may contact me anytime during business hours

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Set	Items	Description
S1	3897	AU='LEE W'
S2	297	AU='LEE W W':AU='LEE W WILLIAM'
S3	4	AU='LEE W.W.'
S4	10	AU='LEE WALLY W':AU='LEE WALTER'
S5	2	AU='LEE WALTER W'
S6	267	AU='LEE WW':AU='LEE WWY'
S7	26	AU='LEE, W'
S8	5	AU='LEE, W W':AU='LEE, W WILLIAM'
S9	1256	AU='LEE, W.'
S10	1	AU='LEE, W. ET AL.'
S11	315	AU='LEE, W. W':AU='LEE, W. WILLIAM'
S12	358	AU='LEE, W.W.':AU='LEE, W.W.Y.'
S13	29	AU='LEE, WALT':AU='LEE, WALTER'
S14	20	AU='LEE, WALTER W':AU='LEE, WALTER, 1966--'
S15	95	AU='SHOHAM D':AU='SHOHAM DANIEL'
S16	1	AU='SHOHAM DANY'
S17	18	AU='SHOHAM, D.':AU='SHOHAM, DANIEL'
S18	9	AU='SHOHAM, DANY'
S19	358	AU='WILHELM W'
S20	2	AU='WILHELM W K'
S21	4	AU='WILHELM WESLEY K'
S22	137	AU='WILHELM, W.'
S23	1	AU='WILHELM, W. K.'
S24	1	AU='WILHELM, W.K.'
S25	4	AU='WILHELM, WES':AU='WILHELM, WESLEY'
S26	69	AU='MILANA J':AU='MILANA JOSEPH P'
S27	17	AU='MILANA JP'
S28	49	AU='MILANA, J.':AU='MILANA, JOSEPH PHILIP'
S29	224	AU='JOST A':AU='JOST A P'
S30	4	AU='JOST ALLAN':AU='JOST ALLEN P'
S31	43	AU='JOST, A.'
S32	11	AU='JOST, ALLAN':AU='JOST, ALLEN PHILIP'
S33	7491	S1:S32
S34	2150	S33 FROM 347,348,349,350,371
S35	83	IC=(G06F-017? OR H04N-007?)
S36	83	S34 AND S35
S37	234	SURVEY??? OR FOLLOWUP OR FOLLOW???()UP OR QUESTION? ? OR P- OLL??? OR QUESTIONNAIRE OR QUESTIONNAIRE OR INTERROGAT? OR INQ- UIRY OR INQUIRIES OR ENQUIRY OR ENQUIRIES OR ASK??? OR QUIZ?
S38	4	S36 AND S37
S39	653	LIKELY? OR LIKELIHOOD? ? OR LIKELIHOOD? ? OR CHANCE? ? OR - PROBABLE OR PROBABILIT??? OR PROBALIBITY OR POSSIB? OR POTENT- IAL?? OR ODDS
S40	11	S36 AND S39
S41	13	S38 OR S40
S42	13	IDPAT (sorted in duplicate/non-duplicate order)
S43	11	IDPAT (primary/non-duplicate records only)
S44	5341	S33 NOT S34
S45	225	S37 AND S44
S46	117	S45 NOT PY>1992
S47	117	S46 NOT PD=19920909:20050831
S48	116	RD (unique items)
S49	3	S39(S)S48
S50	3	S39 AND S48
S51	14	S43 OR S50

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Set	Items	Description
S1	4870786	EVALUAT??? OR APPRAIS??? OR ASSESS? OR CALCULAT??? OR FIGU- R??? OR COMPUTE OR COMPUTES OR COMPUTING OR QUANTIF? OR DETER- MIN? OR ESTIMAT? OR FIND??? OR GAUG??? OR ASCERTAIN??? OR EST- ABLISH? OR MODEL? OR RATE? ? OR RATING OR PREDICT?
S2	1071550	LIKELY? OR LIKELIHOOD? ? OR LIKELYHOOD? ? OR CHANCE? ? OR - PROBABLE OR PROBABILIT??? OR PROBALIBITY OR POSSIB? OR POTENT- IAL?? OR ODDS OR RISK? ?
S3	750668	PURCHASER? ? OR BUYER? ? OR CONSUMER? ? OR SUBSCRIBER? ? OR CLIENT? ? OR CUSTOMER? ? OR USER? ? OR BIDDER? ? OR PATRON? ? OR SHOPPER? ?
S4	3576054	HALT??? OR END??? OR TERMINAT??? OR STOP? ? OR STOPPING OR ABORT??? OR BAILOUT OR BAIL???()OUT OR ABANDON? OR DISCONTINU- ??? OR QUIT? ? OR QUITTING OR CANCEL? OR (GIVE OR GIVING)()UP OR GIVEUP OR FOREGO? OR FORGO? OR DISCARD?
S5	95256	SURVEY??? OR FOLLOWUP OR FOLLOW???()UP OR QUESTION? ? OR P- OLL??? OR QUESTIONNAIRE OR QUESTIONNAIRE OR INTERROGAT? OR INQ- UIRY OR INQUIRIES OR ENQUIRY OR ENQUIRIES OR ASK??? OR QUIZ?
S6	586931	ANSWER OR FOLLOWTHROUGH OR FOLLOW()THROUGH OR FULFIL? OR R- ESPOND??? OR RESPONSE? ? OR REPLY??? OR REPLIES OR (NON OR "N- OT" OR WITHOUT)() (ATTRIT??? OR ATRIT??? OR S3)
S7	8148201	FORMULATE OR PICK??? OR SELECT? OR CHOOS??? OR STIPULAT??? OR CONFIGUR? OR CREAT??? OR MAKE?? OR GENERAT??? OR PRODUCE OR PRODUCING OR DESIGN??? OR CONSTRUCT??? OR DEVISE OR DEFINE? ? OR DEFINING OR DETERMIN? OR ESTABLISH???
S8	44057	S1(5N)S2
S9	19128	S3(5N)S4
S10	1	S5(10N)(S8(10N)S9)
S11	2182	S7(10N)(S5(5N)S6)
S12	0	S10(S)S11
S13	5	S5 AND S8 AND S9
S14	120	S2 AND S3 AND S4 AND S5
S15	4	S11 AND S14
S16	601773	ANSWER OR FOLLOWTHROUGH OR FOLLOW()THROUGH OR FULFIL? OR R- ESPOND??? OR RESPONSE? ? OR REPLY??? OR REPLIES OR (NON OR "N- OT" OR WITHOUT)() (ATTRIT??? OR ATRIT??? OR S4)
S17	2181	S7(10N)(S5(5N)S16)
S18	4	S14 AND S17
S19	28497	S2(10N)S4
S20	5	S17 AND S19
S21	3	S20 NOT S15
S22	17	S8(S)S17
S23	39	S8 AND S17
S24	515314	IC=(G06F-017? OR H04N-007?)
S25	18	S23 AND S24
S26	26	S22 OR S25)
S27	26	IDPAT (sorted in duplicate/non-duplicate order)
S28	26	IDPAT (primary/non-duplicate records only)

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Set	Items	Description
S1	1248191	LIKELY? OR LIKELIHOOD? ? OR LIKELYHOOD? ? OR CHANCE? ? OR - PROBABLE OR PROBABILIT??? OR PROBALIBITY OR POSSIB? OR POTENT- IAL?? OR ODDS OR RISK? ?
S2	206654	S1(5N)(EVALUAT??? OR APPRAIS??? OR ASSESS? OR CALCULAT??? - OR FIGUR??? OR COMPUTE OR COMPUTES OR COMPUTING OR QUANTIF? OR DETERMIN? OR ESTIMAT? OR FIND??? OR GAUG??? OR ASCERTAIN??? - OR ESTABLISH? OR MODEL? OR RATE? ? OR RATING OR PREDICT?)
S3	434543	PURCHASER? ? OR BUYER? ? OR CONSUMER? ? OR SUBSCRIBER? ? OR CLIENT? ? OR CUSTOMER? ? OR USER? ? OR BIDDER? ? OR PATRON? ? OR SHOPPER? ?
S4	1596330	HALT??? OR END??? OR TERMINAT??? OR STOP? ? OR STOPPING OR ABORT??? OR BAILOUT OR BAIL???()OUT OR ABANDON? OR DISCONTINU- ??? OR QUIT? ? OR QUITTING OR CANCEL? OR (GIVE OR GIVING)()UP OR GIVEUP OR FOREGO? OR FORGO? OR DISCARD?
S5	211338	SURVEY??? OR FOLLOWUP OR FOLLOW???()UP OR QUESTION? ? OR P- OLL??? OR QUESTIONNAIRE OR QUESTIONNAIRE OR INTERROGAT? OR INQ- UIRY OR INQUIRIES OR ENQUIRY OR ENQUIRIES OR ASK??? OR QUIZ?
S6	523400	ANSWER OR FOLLOWTHROUGH OR FOLLOW()THROUGH OR FULFIL? OR R- ESPOND??? OR RESPONSE? ? OR REPLY??? OR REPLIES OR (NON OR "N- OT" OR WITHOUT)() (ATTRIT??? OR ATRIT??? OR S3)
S7	68951	S3(5N)S4
S8	10	S5(10N)(S2(10N)S7)
S9	17934	S5(5N)S6
S10	5274	S9(10N)(FORMULATE OR PICK??? OR SELECT? OR CHOOS??? OR STI- PULAT??? OR CONFIGUR? OR CREAT??? OR MAKE?? OR GENERAT??? OR - PRODUCE OR PRODUCING OR DESIGN??? OR CONSTRUCT??? OR DEVISE OR DEFINE? ? OR DEFINING OR DETERMIN? OR ESTABLISH???)
S11	8315	S2 AND S5 AND S7
S12	655	S10(S)S11
S13	219	S5(S)(S2(S)S7)
S14	22	S10(S)S13
S15	62	S10 AND S13
S16	75226	IC=(G06F-017? OR H04N-007?)
S17	39	S15 AND S16
S18	27	S10(3S)S13
S19	19	S16 AND S18
S20	24	S14 OR S19
S21	24	IDPAT (sorted in duplicate/non-duplicate order)
S22	24	IDPAT (primary/non-duplicate records only)

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S1	9678404	LIKELY? OR LIKELIHOOD? ? OR LIKELYHOOD? ? OR CHANCE? ? OR - PROBABLE OR PROBABILIT??? OR PROBALIBITY OR POSSIB? OR POTENT- IAL?? OR ODDS OR RISK? ?
S2	1576232	S1(5N) (EVALUAT??? OR APPRAIS??? OR ASSESS? OR CALCULAT??? - OR FIGUR??? OR COMPUTE OR COMPUTES OR COMPUTING OR QUANTIF? OR DETERMIN? OR ESTIMAT? OR FIND??? OR GAUG??? OR ASCERTAIN??? - OR ESTABLISH? OR MODEL? OR RATE? ? OR RATING OR PREDICT?)
S3	2115791	PURCHASER? ? OR BUYER? ? OR CONSUMER? ? OR SUBSCRIBER? ? OR CLIENT? ? OR CUSTOMER? ? OR USER? ? OR BIDDER? ? OR PATRON? ? OR SHOPPER? ?
S4	3152679	HALT??? OR END??? OR TERMINAT??? OR STOP? ? OR STOPPING OR ABORT??? OR BAILOUT OR BAIL???()OUT OR ABANDON? OR DISCONTINU- ??? OR QUIT? ? OR QUITTING OR CANCEL? OR (GIVE OR GIVING)()UP OR GIVEUP OR FOREGO? OR FORGO? OR DISCARD?
S5	3779368	SURVEY??? OR FOLLOWUP OR FOLLOW???()UP OR QUESTION? ? OR P-

OLL??? OR QUESTIONNAIRE OR QUESTIONNAIRE OR INTERROGAT? OR INQ-
 UIRY OR INQUIRIES OR ENQUIRY OR ENQUIRIES OR ASK??? OR QUIZ?
 S6 4447472 ANSWER OR FOLLOWTHROUGH OR FOLLOW()THROUGH OR FULFIL? OR R-
 ESPOND??? OR RESPONSE? ? OR REPLY??? OR REPLIES OR (NON OR "N-
 OT" OR WITHOUT) () (ATTRIT??? OR ATRIT??? OR S3)
 S7 66211 S3(5N)S4
 S8 13 S5(10N)(S2(10N)S7)
 S9 184792 S5(5N)S6
 S10 22755 S9(10N)(FORMULATE OR PICK??? OR SELECT? OR CHOOS??? OR STI-
 PULAT??? OR CONFIGUR? OR CREAT??? OR MAKE?? OR GENERAT??? OR -
 PRODUCE OR PRODUCING OR DESIGN??? OR CONSTRUCT??? OR DEVISE OR
 DEFINE? ? OR DEFINING OR DETERMIN? OR ESTABLISH???)
 S11 869 S2 AND S5 AND S7
 S12 5 S10(S)S11
 S13 143 S5(S)(S2(S)S7)
 S14 2 S10(S)S13
 S15 5 S10 AND S11
 S16 2 S10 AND S13
 S17 61701 S4(10N)S5
 S18 1880 S2(S)S17
 S19 34 S10(S)S18
 S20 5 S3 AND S10 AND S18
 S21 34 S2 AND S3 AND S4 AND S5 AND S10
 S22 65 S12 OR S14 OR S15 OR S16 OR S19 OR S20 OR S21
 S23 15 S22 NOT PY>1992
 S24 15 S23 NOT PD=19920909:20050831
 S25 13 RD (unique items)

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Set	Items	Description
S1	7811991	LIKELY? OR LIKELIHOOD? ? OR LIKELYHOOD? ? OR CHANCE? ? OR - PROBABLE OR PROBABILIT??? OR PROBALIBITY OR POSSIB? OR POTENT- IAL?? OR ODDS OR RISK? ?
S2	793775	S1(5N)(EVALUAT??? OR APPRAIS??? OR ASSESS? OR CALCULAT??? - OR FIGUR??? OR COMPUTE OR COMPUTES OR COMPUTING OR QUANTIF? OR DETERMIN? OR ESTIMAT? OR FIND??? OR GAUG??? OR ASCERTAIN??? - OR ESTABLISH? OR MODEL? OR RATE? ? OR RATING OR PREDICT?)
S3	11116886	PURCHASER? ? OR BUYER? ? OR CONSUMER? ? OR SUBSCRIBER? ? OR CLIENT? ? OR CUSTOMER? ? OR USER? ? OR BIDDER? ? OR PATRON? ? OR SHOPPER? ?
S4	8023132	HALT??? OR END??? OR TERMINAT??? OR STOP? ? OR STOPPING OR ABORT??? OR BAILOUT OR BAIL???()OUT OR ABANDON? OR DISCONTINU- ??? OR QUIT? ? OR QUITTING OR CANCEL? OR (GIVE OR GIVING)()UP OR GIVEUP OR FOREGO? OR FORGO? OR DISCARD?
S5	4418569	SURVEY??? OR FOLLOWUP OR FOLLOW???()UP OR QUESTION? ? OR P- OLL??? OR QUESTIONNAIRE OR QUESTIONNAIRE OR INTERROGAT? OR INQ- UIRY OR INQUIRIES OR ENQUIRY OR ENQUIRIES OR ASK??? OR QUIZ?
S6	2979230	ANSWER OR FOLLOWTHROUGH OR FOLLOW()THROUGH OR FULFIL? OR R- ESPOND??? OR RESPONSE? ? OR REPLY??? OR REPLIES OR (NON OR "N- OT" OR WITHOUT)() (ATTRIT??? OR ATRIT??? OR S3)
S7	828501	S3(5N)S4
S8	50	S5(10N)(S2(10N)S7)
S9	413063	S5(5N)S6
S10	48531	S9(10N)(FORMULATE OR PICK??? OR SELECT? OR CHOOS??? OR STI- PULAT??? OR CONFIGUR? OR CREAT??? OR MAKE?? OR GENERAT??? OR - PRODUCE OR PRODUCING OR DESIGN??? OR CONSTRUCT??? OR DEVISE OR DEFINE? ? OR DEFINING OR DETERMIN? OR ESTABLISH???)
S11	27727	S2 AND S5 AND S7
S12	1104	S10(S)S11
S13	494	S5(S)(S2(S)S7)
S14	11	S10(S)S13
S15	39	S10 AND S13
S16	13	S15 NOT PY>1992
S17	13	S16 NOT PD=19920909:20050831
S18	10	RD (unique items)

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Set	Items	Description
S1	5547746	LIKELY? OR LIKELIHOOD? ? OR LIKELYHOOD? ? OR CHANCE? ? OR - PROBABLE OR PROBABILITY??? OR PROBABILITY OR POSSIB? OR POTENT- IAL?? OR ODDS OR RISK? ?
S2	494535	S1(5N) (EVALUAT??? OR APPRAIS??? OR ASSESS? OR CALCULAT??? - OR FIGUR??? OR COMPUTE OR COMPUTES OR COMPUTING OR QUANTIF? OR DETERMINE? OR ESTIMATE? OR FIND??? OR GAUG??? OR ASCERTAIN??? - OR ESTABLISH? OR MODEL? OR RATE? ? OR RATING OR PREDICT?)
S3	6692742	PURCHASER? ? OR BUYER? ? OR CONSUMER? ? OR SUBSCRIBER? ? OR CLIENT? ? OR CUSTOMER? ? OR USER? ? OR BIDDER? ? OR PATRON? ? OR SHOPPER? ?
S4	5337585	HALT??? OR END??? OR TERMINATE??? OR STOP? ? OR STOPPING OR ABORT??? OR BAILOUT OR BAIL???()OUT OR ABANDON? OR DISCONTINU- ??? OR QUIT? ? OR QUITTING OR CANCEL? OR (GIVE OR GIVING)()UP OR GIVEUP OR FOREGO? OR FORGO? OR DISCARD?
S5	2887656	SURVEY??? OR FOLLOWUP OR FOLLOW???()UP OR QUESTION? ? OR P- OLL??? OR QUESTIONNAIRE OR QUESTIONNAIRE OR INTERROGAT? OR INQ- UIRY OR INQUIRIES OR ENQUIRY OR ENQUIRIES OR ASK??? OR QUIZ?
S6	1851357	ANSWER OR FOLLOWTHROUGH OR FOLLOW()THROUGH OR FULFIL? OR R- ESPOND??? OR RESPONSE? ? OR REPLY??? OR REPLIES OR (NON OR "N- OT" OR WITHOUT) () (ATTRIT??? OR ATTRIT??? OR S3)
S7	515173	S3(5N)S4
S8	16	S5(10N) (S2(10N)S7)
S9	226384	S5(5N)S6
S10	20224	S9(10N) (FORMULATE OR PICK??? OR SELECT? OR CHOOS??? OR STI- PULATE??? OR CONFIGURE? OR CREATE??? OR MAKE?? OR GENERATE??? OR - PRODUCE OR PRODUCING OR DESIGN??? OR CONSTRUCT??? OR DEVISE OR DEFINE? ? OR DEFINING OR DETERMINE? OR ESTABLISH???)
S11	7145	S2 AND S5 AND S7
S12	93	S10(S)S11
S13	293	S5(S) (S2(S)S7)
S14	4	S10(S)S13
S15	464	S2(10N)S4(10N)S5
S16	34	S7(S)S15
S17	4	S10 AND S16
S18	410	S2 AND S3 AND S4 AND S5 AND S10

S19	93	S2 AND S5 AND S7 AND S10
S20	93	S17 OR S19
S21	6	S20 NOT PY>1992
S22	6	S21 NOT PD=19920909:20050831
S23	5	RD (unique items)

? show files;ds
File 625:American Banker Publications 1981-2005/Jul 15
(c) 2005 American Banker
File 626:Bond Buyer Full Text 1981-2005/Jul 15
(c) 2005 Bond Buyer
File 13:BAMP 2005/Jul W2
(c) 2005 The Gale Group
File 75:TGG Management Contents(R) 86-2005/Jul W2
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File 98:General Sci Abs/Full-Text 1984-2004/Dec
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File 436:Humanities Abs Full Text 1984-2004/Dec
(c) 2005 The HW Wilson Co

Set	Items	Description
S1	8077534	EVALUAT??? OR APPRAIS??? OR ASSESS? OR CALCULAT??? OR FIGU- R??? OR COMPUTE OR COMPUTES OR COMPUTING OR QUANTIF? OR DETER- MIN? OR ESTIMAT? OR FIND??? OR GAUG??? OR ASCERTAIN??? OR EST- ABLISH? OR MODEL? OR RATE? ? OR RATING OR PREDICT?
S2	4843076	LIKELY? OR LIKELIHOOD? ? OR LIKELYHOOD? ? OR CHANCE? ? OR - PROBABLE OR PROBABILIT??? OR PROBALIBITY OR POSSIB? OR POTENT- IAL?? OR ODDS OR RISK? ?
S3	3607643	PURCHASER? ? OR BUYER? ? OR CONSUMER? ? OR SUBSCRIBER? ? OR CLIENT? ? OR CUSTOMER? ? OR USER? ? OR BIDDER? ? OR PATRON? ? OR SHOPPER? ?
S4	4882669	HALT??? OR END??? OR TERMINAT??? OR STOP? ? OR STOPPING OR ABORT??? OR BAILOUT OR BAIL???()OUT OR ABANDON? OR DISCONTINU- ??? OR QUIT? ? OR QUITTING OR CANCEL? OR (GIVE OR GIVING)()UP OR GIVEUP OR FOREGO? OR FORGO? OR DISCARD?
S5	3887191	SURVEY??? OR FOLLOWUP OR FOLLOW???()UP OR QUESTION? ? OR P- OLL??? OR QUESTIONNAIRE OR QUESTIONNAIRE OR INTERROGAT? OR INQ- UIRY OR INQUIRIES OR ENQUIRY OR ENQUIRIES OR ASK??? OR QUIZ?
S6	2310858	ANSWER OR FOLLOWTHROUGH OR FOLLOW()THROUGH OR FULFIL? OR R- ESPOND??? OR RESPONSE? ? OR REPLY??? OR REPLIES OR (NON OR "N- OT" OR WITHOUT)() (ATTRIT??? OR ATRIT??? OR S3)
S7	9492878	FORMULATE OR PICK??? OR SELECT? OR CHOOS??? OR STIPULAT??? OR CONFIGUR? OR CREAT??? OR MAKE?? OR GENERAT??? OR PRODUCE OR PRODUCING OR DESIGN??? OR CONSTRUCT??? OR DEVISE OR DEFINE? ? OR DEFINING OR DETERMIN? OR ESTABLISH???
S8	537064	S1(5N)S2
S9	213936	S3(5N)S4
S10	19	S5(10N)(S8(10N)S9)

S11	41909	S7 (10N) (S5 (5N) S6)
S12	2	S10 (S) S11
S13	6880	S5 (10N) S9
S14	72	S8 (S) S13
S15	15	S11 AND S14
S16	15	S12 OR S15
S17	1	S16 NOT PY>1992